



Accessibility Policy

At **The Yacht Guyz**, we are committed to creating memorable and inclusive experiences for all of our guests. We believe that everyone deserves the opportunity to enjoy the beauty of the water, regardless of physical ability, and we strive to accommodate individuals with disabilities to the best of our capabilities.

Our Commitment

We are dedicated to providing a safe, respectful, and inclusive environment for all clients. Our goal is to ensure that guests with disabilities have access to the services and support they need for a comfortable and enjoyable yacht charter experience.

Accessibility Features & Considerations

Due to the nature of our vessels and the marine environment, some accessibility limitations may apply. However, we make every reasonable effort to accommodate guests with disabilities.

Accessibility features and considerations include:

- **Boarding Assistance:** Our trained crew is available to assist guests with boarding and disembarking. Boarding ramps or step assists may be provided where feasible.
- **Onboard Mobility:** Please note that most of our vessels have limited space and may contain narrow passageways, steps, or thresholds that could be challenging for individuals using mobility devices.
- **Service Animals:** Service animals are welcome aboard. Please notify us in advance so we can make necessary preparations.
- **Hearing or Vision Support:** Guests who are deaf, hard of hearing, or visually impaired are encouraged to notify us of any support or accommodations needed. We will do our best to communicate effectively and provide assistance.
- **Restroom Accessibility:** Not all vessels are equipped with wheelchair-accessible restrooms. We will advise clients in advance based on the selected yacht.



- **Advance Notice Encouraged**

To ensure a smooth and accommodating experience, we strongly recommend that guests with accessibility needs **contact us at least 72 hours in advance** of their scheduled charter. This allows our team to assess the best vessel options and prepare any necessary accommodations.

Limitations and Transparency

While we strive to be as accommodating as possible, some limitations may arise due to vessel design, weather conditions, or marina infrastructure. In such cases, we will communicate openly and work to provide reasonable alternatives or adjustments wherever possible.

Staff Training and Sensitivity

All crew and booking staff receive training in inclusive customer service and are instructed to treat every guest with dignity, respect, and patience. If you have feedback or suggestions about your experience, we encourage you to share them with our management team.

Contact Us for Accessibility Inquiries

We invite all clients to reach out with questions, special requests, or concerns regarding accessibility.

 Theyachtguyz@gmail.com

 (305)917-5493

 Theyachtguyz.com

Thank you for choosing The Yacht Guyz — where every guest is valued, and every journey is unforgettable.