



Booking and Cancellation Policy

Sept 2025

At **The Yacht Guyz**, we are committed to delivering a premium charter experience. To ensure clarity and fairness for all parties involved, we've outlined our booking and cancellation policies below. By reserving a yacht with us, you acknowledge and agree to the following terms and conditions:

Booking Policy

1. **Deposit Requirement**

A **50% deposit** is required at the time of booking to secure your reservation. This deposit is applicable to all rentals and is necessary to confirm your selected date, time, and vessel.

2. **Final Payment**

The remaining **50% balance** must be paid no later than **24 hours prior or day if previously discussed** to the scheduled departure. Failure to remit full payment within the designated timeframe may result in cancellation and forfeiture of deposit.

3. **Pricing Notice**

All prices displayed on our website are **base rates** and are **subject to change** without notice. Holiday rates, weekend surcharges, and special event pricing may apply.

Cancellation Policy

1. **Full Refund Eligibility**

Cancellations made **at least 10 days prior** to the scheduled charter date are eligible for a **100% refund of** the deposit.

2. **Partial Refunds and Forfeitures**

- Cancellations made **less than 10 days prior** to the charter are eligible for a **50% refund** of the total deposit amount.



- Cancellations made **within 48 hours** of the scheduled departure are **non-refundable**.
 - 3. **Same-Day Cancellations**
Cancellations made on the **same day** of the scheduled trip will result in a **100% forfeiture** of the deposit, with **no refunds** issued under any circumstance.
 - 4. **Severe Weather Conditions**
In the event of **severe weather** (as determined by the captain and/or local maritime authorities), refunds or rescheduling will be based on a **mutual fair-term agreement** between the client and The Yacht Guyz . Safety is our top priority, and decisions will be made in good faith to accommodate all parties.
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Rescheduling

Requests to reschedule a charter must be submitted in writing at least **48 hours prior** to the scheduled trip. Rescheduling is subject to availability and may be subject to additional charges depending on the new date or vessel selected.

Policy Agreement

By booking a charter with The Yacht Guyz, clients agree to all terms set forth in this Booking and Cancellation Policy. We recommend reviewing this document carefully prior to finalizing your reservation.

For questions or concerns, please contact us at:

 info@theyachtguyz.com

 (305)917-5493

 Theyachtguyz.com

Thank you for choosing The Yacht Guyz – where luxury meets the sea.